

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (602) 222-2100

Priority: Respond Within Five Days

Opinion

No. 2011 - 100165

Date: 10/18/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Marche

Dare

Account Name:

Marche Dare

Home:

Street:

Work:

City:

Lale Montezuma

CBR:

State:

AZ

Zip:

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

Contact Phone: (602) 222-2100

Nature of Complaint:

OPINION OPPOSED:

RE: Docket No. E-01345A-11-0224

Customer is strongly opposed to the proposed rate increase. Customer states that he is a senior citizen and is 65 years old. Customer is already struggling to pay his bills at the rates that are in effect today. Customer states that he is always left with no money after the bills are paid and can not imagine what is going to happen when the rates increase. Customer requests no further rate increases.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed. CLOSED

End of Comments

Date Completed: 10/18/2011

Opinion No. 2011 - 100165

Arizona Corporation Commission

DOCKETED

OCT 19 2011

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[Signature]

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